

Public Guardian Executive Summary

	2018	2019	2020	2019-2020 % Δ	2021 Projection
Case Information					
Total Proposed Cases	217	244	210	-14%	218
Total Processed Guardianship Cases (as of Dec.)	435	549	580	6%	603
Ongoing Guardianship Cases (as of Dec.)	426	542	545	1%	567
Special Guardianship Cases (as of Dec.)*	8	7	35	400%	36
Total Deceased Guardianship Cases	48	87	124	43%	129
Guardianship Contacts	3,917	5,072	5,456		5,674
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Average Processed Representative Payee Cases	106	95	95	0%	95
Average Representative Payee Wait List		23	23	0%	25
Total Representative Payee Contacts	376	413	457	11%	425
Legal Activity					
Total Accountings Processed		467	471	1%	485
# of Court Appearances by PG on behalf of Protected Persons	421	569	797	40%	603
Asset Management					
Average Cash Assets Managed (Internal)	\$3,427,066	\$4,389,675	\$6,036,570	38%	\$6,217,667
Average Value of Assets Invested (External	\$10,100,335				\$5,468,120
PG Total Billable Hours Charged	\$1,282,470				\$1,635,446
PG Fees contributed to the General Fund	\$394,632	\$419,397	\$582,913		\$600,400
# of Invoices Processed	17,612	19,699			20,881
Total Value of Invoices Processed	\$8,473,323		\$12,648,269	27%	\$13,027,717
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Customer Service Activity					
# of Telephone Calls Presented	28,548	34,507	36,728	6%	37,830

^{*-}In 2020, the Public Guardian's Office made a change to only report "Estate-only" or "Person-only" cases. Those are now reported in conjunction with "Special" cases. This explains the large increase in "Special" cases.